Pathstream

Code of Conduct & Payment Policies

Refund Policy

Refunds may be requested by emailing payments@pathstream.com by 11:59pm Pacific Time on the day before the program starts.

Your program may be subject to a Drop period, during which time you may cancel for a full refund. Please refer to your Learner Handbook for specific details on your program. After this Drop deadline, no refunds or payment plan cancellations will be granted. Deferral to a future cohort, if available, is permitted after the Drop period for your program has passed.

Learners who do not earn their certificate at the end of the program are still responsible for their tuition.

Monthly Installment Payments

Any student with a payment obligation to Pathstream—whether paying in full, via a payment plan, or seeking employer reimbursement—must submit payment by the deadline communicated at the time of enrollment. Deadlines vary based on the funding arrangement. Failure to pay within the required timeframe may result in removal from the program, ineligibility to earn a certificate, or revocation of a certificate after program completion. Payments already made are non-refundable.

Learning Integrity Statement

Pathstream considers learning integrity to be an integral element of all of its Certificate Programs. We expect all learners to adhere to standards of honesty and integrity, as violations thereof only hurt the learner and their learning experience. Without regard to purpose, the following violations are prohibited:

- **Cheating:** Cheating is the use or attempted use of unauthorized materials, information, and study aids, as well as unauthorized collaboration on examinations and other academic exercises. It is the responsibility of learners to consult with their instructors concerning what constitutes permissible collaboration. Cheating or helping others cheat is academic fraud.
- **Plagiarism:** Plagiarism is the act of presenting, as one's own, the ideas or writings of another; plagiarism, in any of its forms, violates academic integrity. While different academic disciplines have different norms of attribution, all strive to recognize and value individuals' contributions to the larger body of knowledge. It is the responsibility of learners to consult with their instructors in order to understand the norms of attribution in each discipline and area of study.

- **Submitting the same work for multiple assignments or the same work as another learner's submitted work:** Learners may not submit work (in identical or similar form) for multiple assignments without the prior, explicit approval of all instructors to whom the work will be submitted. This includes work first produced at another institution attended by the learner. Learners may not submit work (in identical or similar form) as another learner from either a previous or current course as their own.

Community Standards

Throughout this Certificate Program, you will be interacting with members of the Pathstream community, including instructors and potentially other learners. Together, we strive to create a learning experience that is supportive, encouraging, and inclusive for all of our learners. Regardless of the nature or mode of interaction, we expect all learners and Pathstream representatives to adhere to the following standards of conduct and behavior:

- **No harassment or discrimination of any type**, including but not limited to harassment or discrimination based upon an individual's sex, race, ethnicity, national origin, age, religion, or any other legally protected characteristic.
- **No sexual harassment or behavior of a sexual nature** that is unwelcome and offensive to the person or persons it is targeted toward, including but not limited to unwanted physical contact, foul language of an offensive sexual nature, sexual propositions, sexual jokes or remarks, obscene gestures, and displays of pornographic or sexually explicit pictures, drawings, or caricatures.
- **No offensive, profane, or vulgar language**, including but not limited to specific language that is unacceptable in any context, such as slurs about race, gender, ethnicity, or sexual orientation, as well as sexual innuendo, and any language that is specifically used to intimidate, bully, or incite violence.
- **No illegal activity or references**, including but not limited to citing illegal organizations or activities in learner project submissions.
- **No cheating or plagiarism**, as outlined in "Academic Integrity" above.

Pathstream retains the right to remove any learner who is in violation of our Academic Integrity or Community Standards from our courses immediately and without refund, resulting in their ineligibility to earn the Certificate.

To report any violation of our Academic Integrity or Community Standards, please email community@pathstream.com so that the Pathstream Academic and Community Standards Committee can review and address as appropriate.